



भारतीय रिज़र्व बैंक

RESERVE BANK OF INDIA

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DPSS. CO. AD.No. 890 /02.27.005/2014-15

November 24, 2014

All Payment System Providers, System Participants
and Prepaid Payment Instrument Issuers

Madam/Dear Sir,

Simplification of Know Your Customer (KYC) Norms – Creating Public awareness

Please refer to our circulars/instructions issued from time to time on the captioned subject. In this regard, we enclose a copy of [circular DBOD.AML.No.3356/14.01.001/2014-15 dated September 4, 2014](#) issued by Department of Banking Operations and Development, Central Office, on the same.

2. The Payment System Operators may note the contents of the circular regarding creating public awareness about simplification of KYC norms. They may initiate steps to create awareness regarding the poster and booklet indicated therein and ensure strict adherence to the instructions in the circular.

Yours faithfully,

(Sangeeta Lalwani)
General Manager

Encl: As above

भुगतान और निपटान प्रणाली विभाग, केंद्रीय कार्यालय, 14वीं मंजिल, केंद्रीय कार्यालय भवन, शहीद भगत सिंह मार्ग, फोर्ट, मुम्बई - 400001

फोन Tel: (91-22) 2264 4995; फैक्स Fax: (91-22) 22691557; ई-मेल e-mail : cgmdpssco@rbi.org.in

Department of Payment and settlement Systems, Central Office, 14th Floor, Central Office Building, Shahid Bhagat Singh Road, Fort, Mumbai - 400001

हिन्दी आसान है, इसका प्रयोग बढ़ाइए

चेतावनी : रिज़र्व बैंक द्वारा ई-मेल, डाक, एसएमएस या फोन-कॉल के जरिये किसी की भी व्यक्तिगत जानकारी जैसे बैंक के खाते का ब्यौरा, पासवर्ड आदि नहीं मांगी जाती है। यह धन रखने या देने का प्रस्ताव भी नहीं करता है। ऐसे प्रस्तावों का किसी भी तरीके से जवाब मत दीजिये।
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